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Ron Newcomb

Relevant Work Experience

Operations, CompuVest, May 2005 - Present

- Hand-picked for doing all credit card, Paypal, and BBB dispute resolutions
- Handled all shipping claims
- Data entry, order processing, order verification
- Responsible for updating internal company website in Dreamweaver

Information Systems, Mid-USA Motorcycle Parts, October 2003 - January 2004

- Network admin duties on an Ethernet network in a UNIX, Mac, Windows mixed environment
- General help desk and customer service duties
- Utilized UNIX shell scripting skills, Microsoft Office skills
- Learned Adobe Photoshop, JASC Paint Shop Pro
- Multi-tasked data entry, supply tracking, order review, and general office support

Software Engineer, Spectrum Brands, April 2001 - March 2002

- UNIX, C, Perl, korn, bash, Conetic database.
- Worked directly with users to gather requirements, refine designs.
- Solely responsible for Consumer Affairs dept. and web interface
- Also responsible for Finance, Shipping, Inventory, and Distribution dept.
- Lead programmer on project to roll-over systems for the new year

Software Engineer, CPI Corp., June 1999 - January 2001

- Visual Basic, C++, SQL, Windows NT, Crystal Reports, HTML, Perl, shell scripting, Informix database, Microsoft SQL Server database
- Three-tiered retail store automation software
- Primarily responsible for remotely installing / upgrading software at our 1200 North American retail locations
- Took third-level support calls; instructed helpdesk personell on particular issues
- Stayed at work after-hours when necessary to ensure system availability.

Software Engineer, Celeris, June 1998 - July 1998

- C++, MS Developer Studio, Windows environment, 3D Studio Max R2 character animation software
- Developed plug-in for 3D Studio Max R2; misc. in-house tools

Assistant Billing Manager, LDD, 1995 - 1997

- Worked graveyard shift at Internet Service Provider in a Windows 3.1 / DOS / Novell / Foxpro environment
- Troubleshot network problems, billing problems
- Worked under a daily deadline without supervision

Relevant Activities

- Created technical documentation, *The Inform 7 Programmer's Manual,* for the Inform 7 text adventure authoring language (http://inform7.com/learn/learn/)
- Regular contributor to the Inform bug database (www.inform7.com/bugs/)
- Created several extensions for Inform 7 (http://inform7.com/extensions/authors/#Ron_Newcomb)

Education and Awards

- **Bachelor of Science**, Computer Science, Southeast Missouri State University, 3.7 GPA
- Wal-mart Competitive Edge **scholarship recipient**
- Coordinating Board of Higher Education "Bright Flight" **scholarship recipient**
- Objective-C and OpenGL programming with Xcode and Project Builder on Mac OS X
- Linux system administration course, February 2001
- Awarded ACP designation by ICCP for the **C** programming language